



**UNIVERSITY OF TRIESTE**  
**FIRST- AND SECOND-LEVEL MASTERS**  
Academic Year 2026-2027

first-level master degree

**ADVANCED METHODS AND PRACTICES FOR STRENGTHENING CASE MANAGEMENT AND  
SOCIAL SUPPORT**

second-level master degree

**PLANNING, PROGRAMMING, IMPLEMENTATION, MANAGEMENT, MONITORING AND  
EVALUATION OF THE INTEGRATED SYSTEM OF SOCIAL AND WELFARE INTERVENTIONS  
AND SERVICES**

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The University of Trieste offers the following first- and second-level master degrees pursuant to Article 3(9) of Italian Ministerial Decree No 270/2004. For information on each course see the relevant regulations on educational activities, which are an integral part of this call ([www.units.it/master](http://www.units.it/master)).

## FIRST LEVEL MASTER DEGREE (VOCATIONAL MASTER)

### SOCIAL SCIENCES AND HUMANITIES

| NAME OF THE MASTER DEGREE                                                                                       | TUITION FEES* | MIN/MAX ENROLMENT | ECTS | COURSE LANGUAGE | DURATION | ADMISSION PROCEDURE Ω                                                                                 | APPLICATION DEADLINE |
|-----------------------------------------------------------------------------------------------------------------|---------------|-------------------|------|-----------------|----------|-------------------------------------------------------------------------------------------------------|----------------------|
| <b>EDUCATION AND SOCIAL WORK</b>                                                                                |               |                   |      |                 |          |                                                                                                       |                      |
| <b>VOCATIONAL MASTER IN ADVANCED METHODS AND PRACTICES FOR STRENGTHENING CASE MANAGEMENT AND SOCIAL SUPPORT</b> | FREE*         | 15-50             | 60   | Italian         | 1 year   | selection by qualifications and interview only if the number of candidates exceeds programme capacity | 20 October 2026      |

## SECOND LEVEL MASTER DEGREE (ADVANCED MASTER)

### SOCIAL SCIENCES AND HUMANITIES

| NAME OF THE MASTER DEGREE                                                                                                                                                        | TUITION FEES* | MIN/MAX ENROLMENT | ECTS | COURSE LANGUAGE | DURATION | ADMISSION PROCEDURE                                                                                   | APPLICATION DEADLINE |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------|-------------------|------|-----------------|----------|-------------------------------------------------------------------------------------------------------|----------------------|
| <b>EDUCATION AND SOCIAL WORK</b>                                                                                                                                                 |               |                   |      |                 |          |                                                                                                       |                      |
| <b>ADVANCED MASTER IN PLANNING, PROGRAMMING, IMPLEMENTATION, MANAGEMENT, MONITORING AND EVALUATION OF THE INTEGRATED SYSTEM OF SOCIAL AND WELFARE INTERVENTIONS AND SERVICES</b> | FREE*         | 15-20             | 60   | Italian         | 1 year   | selection by qualifications and interview only if the number of candidates exceeds programme capacity | 20 October 2026      |

\*The costs of the Master are entirely borne by the Italian Ministry of Labour and Social Policies through funding received from the National Inclusion and Poverty Reduction Programme 2021-2027 – policy objective No 4 ‘a more social and inclusive Europe implementing the European Pillar of Social Rights’ referred to in Regulation (EU) No 2021/1060 and Regulation (EU) No 2021/1057 – priority 1. Promoting social inclusion and combating poverty (ESF+) – specific objective k (ESO4.11) “enhancing equal and timely access to quality, sustainable and affordable services, including services that promote the access to housing and person-centred care including healthcare; modernising social protection systems, including promoting access to social protection, with a particular focus on children and disadvantaged groups; improving accessibility including for persons with disabilities, effectiveness and resilience of healthcare systems and long-term care services.’

As indicated in memorandum No 11214 of 9 July 2026, the €3,200.00 contribution per participant in the first-level master and the €4,500.00 contribution per participant in the second-level master are an amount covering all the costs of the degree programme.

As a consequence, **students may not be charged with any additional economic burden** for participating in the funded masters, such as, but not limited to:

- stamp duty;
- regional tax for the right to university education;
- tuition or enrolment fees;
- administration fees or other administrative charges related to the attendance of the master.

At the end of the degree programme, **upon earning the 60 CFU/ECTS required credits, students obtain a first- or second-level master degree.**

**Courses require an attendance of at least 80%** and educational activities can only be attended by enrolled students.

**70% of educational activities are carried out in person and the remaining 30% are carried out remotely in real time.**

## 1. ADMISSION REQUIREMENTS AND RULES

In order to be admitted to the **first-level master**, candidates who submit their application for the selection procedure must:

- have signed a fixed-term or permanent **employment** contract with an **Italian municipality** or a combined local authority (**Ambiti Territoriali Sociali – ATS**).

Pursuant to the [Managerial Decree](#) of the Italian Ministry of Labour's Department for Social Policies, Third Sector and Migration – Directorate-General for Social Development and Poverty Aid No 195 of 10 July 2026, in order to promote the full use of available places and the participation of social workers who contribute permanently to the provision of local social services, a share not exceeding **30%** of the total available places for each master degree may be reserved for fixed-term or permanent **employees of third sector bodies or other institutions** which operate on a permanent basis within the multidisciplinary teams of combined local authorities (ATS) and contribute to the provision of local social services on the basis of conventions, agreements, free-lance contracts or outsourcing procedures.

The above-mentioned limit of 30% shall apply under normal circumstances. After verification of all eligible applications, however, if places remain available that are not covered by candidates employed by municipalities or combined local authorities, in order to ensure full use of the available places, eligible employees of third sector bodies or other institutions may be enrolled even by way of derogation from the above-mentioned percentage share. The Managing Authority must be duly notified.

For admission purposes, this requirement must be attested by a **declaration from the employer** confirming the employment relationship with the applicant and confirmed by a **declaration from the head of the relevant local planning department (Ufficio di Piano) or by the legal representative** of the relevant combined local authority (ATS). This declaration must state that the applicant meets the following requirements:

- being a permanent member of the ATS multidisciplinary team
- performing functions related to the ATS social services;
- working within the ATS by means of a convention, employment or freelance contract.

The University will verify that candidates possess this documentation in order to admit them to the degree programme.

- working in the social services sector with specific tasks/functions within multidisciplinary teams, with particular reference to activities related to the multidimensional evaluation phases, case management and social support in the context of customised and/or social support projects;
- having obtained a bachelor's or master's degree (or equivalent qualification) in one of the following ministerial classes:
  - L-19 (and former L18) – Education and Training;
  - L-24 – Psychology;
  - L-39 – Social Work;
  - LM-50 – Development and Management of Education Services;
  - LM-51 – Psychology,
  - LM-57 (and 65/S) – Adult and Continuing Education
  - LM-85 (and 87/S) – Education
  - LM-87 – Social Services and Policies

In order to be admitted to the **second-level master**, candidates who submit their application for the selection procedure must

- have obtained a master's degree or a pre-reform university degree (or equivalent qualification).
- Pursuant to the [Managerial Decree](#) of the Italian Ministry of Labour's Department for Social Policies, Third Sector and Migration – Directorate-General for Social Development and Poverty Aid No 195 of 10 July 2026, eligible candidates must also have signed a fixed-term or permanent employment contract with an Italian municipality or a combined local authority (ATS) for a managerial or top-level post or being an executive officer or senior executive officer performing coordination, liaison, planning, management, monitoring and evaluation of the integrated system of social interventions and services on a permanent basis.

For senior executive officers, fulfilment of requirements must be confirmed by a **declaration from the manager** in charge of their administrative unit.

If the number of eligible applications exceeds programme capacity, candidates will have to take an **admission test** consisting of the evaluation of their qualifications and CV and of a motivational interview.

The assessment criteria used in the admission test are set below.

For the **first-level master degree**:

- employment in an Italian municipality or ATS for up to three years (10 points), up to five years (7 points) or more than five years (3 points);
- specific tasks/functions within an Italian municipality or ATS (10 points);
- work experience with children, families and/or poverty conditions (10 points);

- experience in the implementation of the intensive family support programme (*Programma di Intervento Per Prevenire l'Istituzionalizzazione* – PIPPI) as an operator, coach, contact person or trainer (5 points);
- experience in innovative projects and interventions in the social and/or educational field (10 points).

The minimum score below which the test is deemed to have failed is 10 points out of 45.

For the **second-level master degree**:

- experience in designing and coordinating social and educational services within an ATS (10 points);
- experience in the implementation of the intensive family support programme (*Programma di Intervento Per Prevenire l'Istituzionalizzazione* – PIPPI) as a coach, contact person or trainer (5 points);
- experience in the field of interventions and measures to prevent and combat poverty and serious marginalisation (5 points);
- experience in the assessment of social interventions and services (5 points);
- experience in innovative projects and interventions in the social, educational and/or welfare field (5 points).

The minimum score below which the test is deemed to have failed is 10 points out of 30.

## 2. ADMISSION APPLICATIONS

Candidates must submit their applications online in order to be entered for competitive admission. Applications can be submitted **from 10:00 on Tuesday 4 August 2026 to 23:59 (GMT+2) on Tuesday 20 October 2026 (non-negotiable deadline)** following the procedure indicated below.

1. **Log in** to UniTS [online Student Academic Services \(Esse3\)](#). To submit your application, **you must already have your UniTS credentials or a SPID digital identity** in order to access Esse3. If you are using SPID, your identity will already have been verified.
  - If you are a former student who has lost or never received your credentials and you do not have a SPID digital identity, you must send a request via email to [helpesse3@amm.units.it](mailto:helpesse3@amm.units.it). Attach a scan of a valid ID (front & back), indicating the serial number of the document separately to avoid any misreading, along with your mobile number and email address.
  - If you are enrolling to the University of Trieste for the first time, you need to register to the [online Student Academic Services \(Esse3\)](#). After registration, print and keep your credentials (username and password) in a safe place, as you will need them for all subsequent logins. Should you have any difficulties with your credentials, go to the [password recovery page](#).
2. In order to **register** for competitive admission, please select from the menu Home> Admission test (competitive admissions and master's degrees) (formerly 'restricted-access and master degrees') and follow the step-by-step procedure. For information about the online procedure, visit this [webpage](#), under the section 'Guidelines'.
3. Together with their application form, candidates must submit the **supplementary form**, in which they will have to confirm the requirements and criteria for the evaluation of the qualifications set in the regulation of educational activities of the relevant master.

### 3. ENROLMENT APPLICATION

For information about the online procedure, visit this [webpage](#), under the section 'Guidelines'.

Enrolment applications can **only** be submitted **online**.

At the time of enrolment, you must have completed or suspended any other degree course (or equivalent).

Before accessing the online procedure, ensure you have the following digital documents ready to upload:

- scan of **front and back of a valid ID document** (identity card, driving licence or passport) and of your **Italian tax code** in a **single PDF file**. If you **login with SPID digital identity**, you do not need to upload these documents;
- **an ID photo** (35 x 40 mm = 132x151 pixels). Accepted formats are JPEG (.jpg) and BITMAP (.bmp). The file size must not exceed 2 Mb.

Once you are ready to enrol:

1. **log in** to the online Student Academic Services (Esse3) using your SPID digital identity or the credentials (username and password) you received at the time of admission;
2. follow the **enrolment procedure**, enter the required data and upload the supplementary form;

#### Ranking and filling vacancies

If you do not complete your enrolment by the deadline, you **forfeit** your right to enrolment. Vacant places will be made available to eligible candidates according to the official ranking (*graduatoria*). Vacancies created by forfeitures and/or withdrawal of successful candidates will be published on the relevant master degree's [webpage](#) together with the names of eligible candidates up to one week after the enrolment deadline. Master's pages can be accessed through the following website. All candidates must complete their enrolment within the final deadline published in the vacancy notice. Eligible candidates who do not complete their enrolment by the final deadline will forfeit their right to enrolment.

#### Virtual student card, institutional email address, e-learning material and video course on Health and Safety

At the end of enrolment, your virtual student card will be available in the *myUniTS* app.

After enrolment, students are given a personal UniTS email account they can access with the credentials they received during admission. This address is the only **e-communication channel between the University and the student**. In addition, with the same credentials, students will be able to access UniTS e-learning platforms (for courses offering this kind of material).

After the Postgraduate Students Office has completed the enrolment procedure, students must complete the Health and Safety video course. This course, accessible from the dedicated [webpage](#), is a **prerequisite for attending taught courses**.

## 4. WITHDRAWAL FROM MASTER AND HIATUS

With regard to the possibility of the student withdrawing or interrupting their studies, the provisions of [Section 8 – FAQ No 7](#) relating to the application of Article 13 of the [Call for application](#) apply.

In such cases, the only amount that may be charged to the student is the one corresponding to the final tranche, equal to 20% of the flat-rate fee, namely:

| amount of funding that the student must reimburse to the University |                            |
|---------------------------------------------------------------------|----------------------------|
| first-level master degree                                           | second-level master degree |
| € 640.00                                                            | € 900.00                   |

Students must communicate their withdrawal to the Postgraduate Students Office (Master Service – [master@amm.units.it](mailto:master@amm.units.it)) from their institutional email address. Withdrawal constitutes the formal and final end to a degree course.

For non-EU students, withdrawal from studies could mean that they no longer meet the requirements for staying in Italy.

## 5. DATA PROCESSING, RIGHT OF ACCESS TO DOCUMENTS AND STAFF MEMBER IN CHARGE OF THE ADMINISTRATIVE PROCEDURE

Pursuant to Article 13 of Regulation (EU) 2016/679, the personal data provided by students will be processed, stored and archived, also electronically, by the University of Trieste for the purposes related to this call. The provision of such data is mandatory for the aforementioned purposes. Candidates failing to provide this information will be excluded from selection. The data controller is the University of Trieste, with registered office in Trieste, Piazzale Europa 1.

The data processed for the purposes described above will be communicated or otherwise made accessible to the employees and collaborators of the relevant University offices. These staff members and collaborators are adequately instructed by the Controller. The University may also communicate the personal data it holds to other public administrations (if they need to process the same data for any procedures falling within their institutional competence) as well as to all public institutions with which the University is required to communicate according to EU provisions, laws or regulations (conditions apply).

The management and storage of personal data collected by the University takes place in paper format and on servers located within the University and/or on external servers belonging to the providers of certain services necessary for technical and administrative management. These services may become aware of the personal data of the data subjects solely for the purposes of the service requested and will be duly appointed as Data Processors in accordance with Article 28 of the relevant regulation.

Students are granted the rights set out in Articles 15-21 of the aforementioned Regulation and, in particular, the right to access their personal data, to ask for it to be rectified, completed and erased, or for restrictions to be placed on its processing. To do this, students may send an e-mail to the Data

Controller or the Data Protection Officer at one of the following addresses: [ateneo@pec.units.it](mailto:ateneo@pec.units.it) and [dpo@units.it](mailto:dpo@units.it).

Students are guaranteed access to the relevant documents, in accordance with the legislation in force (Italian Law No 241/90 and Presidential Decree No 184/2006).

Pursuant to Italian Law No 241/90, the staff member in charge of this administrative procedure is the Head of the Postgraduate Students Office of the University of Trieste.

## 6. FINAL PROVISIONS AND INFORMATION

For all information, please refer to the [\*University Regulation on First- and Second-Level Master Degrees, Specialist Training Courses and Advanced Lifelong Learning Courses\*](#).

This call for applications and all relevant rankings are published in the University Official [Notice Board](#) and on the master degrees' [webpage](#).

**All information on admission, enrolment and fees is published on the master degrees [webpage](#). These publications have notification value for all legal purposes. Candidates shall not receive any individual communications.**

For anything not explicitly provided for by this call, please refer to the relevant UniTS regulations.

### Contacts

**Telephone:** +39 040.558.3094 (Monday to Thursday from 12:00 to 13:00)

**Address:** Educational Services Branch

Post Graduate Office

Piazzale Europa, 1

I-34127 Trieste

**Certified email address** [ateneo@pec.units.it](mailto:ateneo@pec.units.it)

**email address** [master@amm.units.it](mailto:master@amm.units.it)

**For the first-level master degree:** [master.mlps1@units.it](mailto:master.mlps1@units.it)

**For the second-level master degree:** [master.mlps2@units.it](mailto:master.mlps2@units.it)

**Website:** [www.units.it/en/master](http://www.units.it/en/master)